

Terms and Conditions

These Terms and Conditions ("Terms") govern the services provided by **Moments By V** through our website www.momentsbyv.com. By booking our services, you agree to the following terms:

1. Booking & Payment

- A booking is confirmed only upon receipt of the advance payment (usually 50% of the total package).
- The remaining balance must be paid on or before the event date unless agreed otherwise.
- Prices quoted are subject to change without notice unless locked in through a confirmed booking.

2. Cancellation & Refunds

- Cancellations made **30 days** prior to the event are eligible for a 50% refund of the advance.
- Cancellations made **less than 30 days** before the event are **non-refundable**.
- If we are unable to deliver services due to unforeseen circumstances (e.g. medical emergencies), a full refund of the amount paid will be processed or an alternate date will be offered.

3. Deliverables

- Final photos, videos, and albums will be delivered as per the agreed timeline, typically within **4–6 weeks** of the event.
- Raw images or videos are **not shared** unless specifically agreed upon.
- Edits and selection of deliverables are at the photographer's creative discretion unless client preferences are discussed prior.

4. Usage Rights

- Moments By V reserves the right to use images and videos for portfolio, social media, website, and promotional purposes unless a written request is submitted by the client to restrict usage.
- Clients are free to share and print images for personal use. Commercial use without written permission is prohibited.

5. Client Responsibilities

- The client shall ensure all necessary permissions for locations, venues, and individuals being photographed.

- Any delays or issues caused by the client may affect the scope and quality of the deliverables.

6. Limitation of Liability

- While every effort is made to provide quality service, Moments By V is not liable for any unforeseen technical issues, natural calamities, or equipment failure.
- In any case of service failure, the maximum liability is limited to the amount paid by the client.

7. Drone Policy

- Drone usage is subject to local laws and venue restrictions.
- If any authority objects to drone usage, we will comply without refunds or discounts.

8. Changes to Terms

We reserve the right to update or modify these terms at any time. Clients will be notified of significant changes.

Contact Us:

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